

# MakingFriends.com Return Form

You can return any items within 30 days if not completely satisfied except special orders, close outs, dated patches and discontinued merchandise. Items must be unused and in the original packaging. Fill out the return form below and return it with your merchandise. We will credit you back for the items within 10 business days of its receipt. Shipping charges are not refundable. Any additional shipping charges incurred by MakingFriends.com by the carrier will be deducted before the refund is made including charges for refused packages and incorrect addresses. If you received free or reduced rate shipping on your order, the actual cost incurred by MakingFriends.com will be deducted from your refund. If you have received a quantity price break, the refund will be adjusted based on the quantity of the items you have kept.

**Thank you for your business.  
Your comments and suggestions are always appreciated.**

Name \_\_\_\_\_ Order Number \_\_\_\_\_

| QTY RETURNED | ITEM RETURNED | OFFICE USE ONLY |
|--------------|---------------|-----------------|
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**Reason for return:**  Didn't Need  Not as Expected  Other

Could we have done anything to prevent this return? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

----- DETACH AND USE FOR LABEL -----

\_\_\_\_\_

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\_\_\_\_\_

**POSTAGE**

**MakingFriends.com**  
153 Louya Road  
Lexington, NC 27292